



150 Cooper Road, Suite G-20 ♦ West Berlin, NJ 08091 ♦ (856) 768-1300

Dear Customers,

Hope this email finds you well and safe.

As we monitor the current COVID pandemic, we want you all to know that our top priority is the health and safety of patients, healthcare workers and staff. As such, Major Medical Hospital Services remains committed to assisting with your Medical Gas and Environmental Monitoring needs throughout this challenging time.

Please note we are currently operating with the following changes to our standard procedures:

- Contracted testing for either, medical gas services or environmental monitoring will be evaluated on a case by case basis. Our technicians will not go into areas that are deemed high risk. In the event that an inspection takes place and access is restricted to an affected area, MMHSI will document the situation in your reporting. If you would like us to provide services to those areas at a later date, additional charges will apply.
- Where delays are required, contracted work will be billed on schedule with the service date listed as TBD and updated upon completion of inspections.
- At this time, all documentation and reporting will be provided in an electronic format only.
- Whenever possible, we are working with facilities utilizing Video IP to help the staff resolve any emergencies. As situations arise requiring an onsite visit, we will request that you provide our staff with appropriate PPE to handle the emergency safely.
- We continue to accept equipment and material orders for direct shipment to your facility. Although availability is limited on some items, we encourage you to reach out with all of your needs. We will keep you informed of any changes as this matter progresses.

If you have any questions or inquiries, please do not hesitate to contact me or any member of our team. It is our privilege to stand by our customers as we face these challenges together.

Please be safe and you are the real heroes.

Best Regards,
Paul Rumbos